Joint Strategic Plan

- **K1.1.** To achieve a Statewide Maintenance Rating Program score of 80 by 30 June 2006
- **K1.2.** To maintain minimal acceptable Ride Quality Index limits (Interstates = 3.25, Parkways = 3.25, MP System = 3.00, RS System = 2.75)
- **K1.3.** To reduce the percent of miles of pavement in poor condition by 2% by 30 June 2004
- K1.4. To reduce the percentage of structurally deficient bridges each year
- **K1.5.** To reduce the percentage of functionally obsolete bridges each year
- **K1.6.** To reduce the number of bridges with a sufficiency rating below 30
- **J1.7.** Develop and implement access management related guidance by 30 June 2004
- **J1.8.** Document and showcase at least one innovative work zone traffic control project each year
- **K1.9.** To maintain minimal acceptable project delivery requirements
- **K1.10.** To increase public ridership statewide by 2% by 30 June 2006
- **K1.11.** To increase Human Service Transportation Delivery Program customer satisfaction by 3% by 30 June 2004

Goal J2: Improve Safety

- **J2.1.** Reduce the Number of Highway-Related Fatalities
- **J2.2.** Reduce run-off-road and crossover crashes by 10% by 30 June 2007
- **J2.3.** Reduce intersection crashes by 10% by 30 June 2007
- **J2.4.** Reduce pedestrian fatalities by 10% by 30 June 2007
- **F2.5.** Develop Strategic Safety Programs at Area Development Districts by 30 June 2004
- **K2.6.** Increase Commercial Vehicle Safety
- **K2.7.** Reduce OSHA Recordable Incident Rate to 5.0 by 30 June 2005

Goal J3: Ensure Environmental Stewardship

- **K3.1.** Establish an Environmental Policy
- **K3.2.** Ensure environmental awareness and compliance with highway systems and projects
- **J3.3.** Build relationships with other agencies
- **J3.4.** Establish a system to document best practices of context sensitive solutions by 30 June 2003
- **J3.5.** Establish a system to compare crash rates of context sensitive solution projects to comparable non-context sensitive solution projects by 30 June 2003
- **J3.6.** Reduce the amount of time taken to complete an Environmental Impact Study (EIS) to 36 months by 30 June 2007
- **J3.7.** Reduce the amount of time taken to complete an Environmental Assessment (EA) to 12 months by 30 June 2007
- **J3.8.** Implement an environmental document tracking system by 30 June 2004
- **J3.9.** Document at least one exemplary project to showcase by 30 June 2003

Goal J4: Improve Organizational Performance

J4.1. Increase customer's overall satisfaction with highway system to 75% by 30 June 2005

- **J4.2.** Increase employee satisfaction
- **K4.3.** Increase the dollar amount of savings identified through employee suggestions by 10% by 30 June 2004
- **K4.4.** Ensure our capability to respond to disaster
- K4.5. Attract, Develop, Involve, and Retain qualified people
- **K4.6.** Increase percent of funding for the use of technology to 2.45% by 30 June 2005
- **K4.7.** Ensure strong ethical standards

2003 - 2007 Strategic Plan Progress

2003 –2007 Strategic Plan Progress Desirable Undesirable No					
Strategic Objective	Trend	Trend	Progress		
Goal J1: Manage Congestion					
K1.1. To achieve a Statewide Maintenance Rating Program					
score of 80 by 30 June 2006	Х				
K1.2. To maintain minimal acceptable Ride Quality Index					
limits (Interstates = 3.25, Parkways = 3.25,	Х				
MP System = 3.00, RS System = 2.75)					
K1.3. To reduce the percent of miles of pavement in poor					
condition by 2% by 30 June 2004		X			
K1.4. To reduce the percentage of structurally deficient					
bridges each year		Х			
K1.5. To reduce the percentage of functionally obsolete	.,				
bridges each year	Х				
K1.6. To reduce the number of bridges with a sufficiency	V				
rating below 30	Х				
J1.7. Develop and implement access management related			V		
guidance by 30 June 2004			Х		
J1.8. Document and showcase at least one innovative work			X		
zone traffic control project each year K1.9. To maintain minimal acceptable project delivery			^		
requirements	X				
K1.10. To increase public ridership statewide by 2% by 30					
June 2006	Х				
K1.11. To increase Human Service Transportation Delivery					
Program customer satisfaction by 3% by 30 June 2004	Х				
Goal J2: Improve Safety	<u> </u>	1	I		
J2.1. Reduce the Number of Highway-Related Fatalities		Х			
J2.2. Reduce run-off-road and crossover crashes by 10% by					
30 June 2007			Х		
J2.3. Reduce intersection crashes by 10% by 30 June 2007			Х		
J2.4. Reduce pedestrian fatalities by 10% by 30 June 2007			Х		
F2.5. Develop Strategic Safety Programs at Area					
Development Districts by 30 June 2004			X		
K2.6. Increase Commercial Vehicle Safety		X			
Goal J3: Ensure Environmental Steven	wardship)			
K3.1. Establish an Environmental Policy	Х				
·					
K3.2. Ensure environmental awareness and compliance with					
highway systems and projects	X				
J3.3. Build relationships with other agencies	X				
J3.4. Establish a system to document best practices of					
context sensitive solutions by 30 June 2003			Х		

	Desirable	Undesirable	No	
Strategic Objective	Trend	Trend	Progress	
J3.5. Establish a system to compare crash rates of context				
sensitive solution projects to comparable non-context			X	
sensitive solution projects by 30 June 2003				
J3.6. Reduce the amount of time taken to complete an				
Environmental Impact Study (EIS) to 36 months by 30 June			Χ	
2007				
J3.7. Reduce the amount of time taken to complete an				
Environmental Assessment (EA) to 12 months by 30 June			X	
2007				
J3.8. Implement an environmental document tracking system				
by 30 June 2004			Χ	
J3.9. Document at least one exemplary project to showcase				
by 30 June 2003	Х			
Goal J4: Improve Organizational Performance				
J4.1. Increase customer's overall satisfaction with highway				
system to 75% by 30 June 2005	Χ			
J4.2. Increase employee satisfaction		X		
K4.3. Increase the dollar amount of savings identified				
through employee suggestions by 10% by 30 June 2004		X		
K4.4. Ensure our capability to respond to disaster		Х		
K4.5. Attract, Develop, Involve, and Retain qualified people	Х			
K4.6. Increase percent of funding for the use of technology				
to 2.45% by 30 June 2005		X		
K4.7. Ensure strong ethical standards	Х			

Overall Progress Summary			
Percent of Objectives with Desirable Trends	44%		
Percent of Objectives with Undesirable Trends	24%		
Percent of Objectives with No Progress	32%		
Percent of Goal 1, Manage Congestion Desirable Trends	64%		
Percent of Goal 2, Improve Safety Desirable Trends	14%		
Percent of Goal 3, Ensure Environmental Stewardship Desirable	44%		
Trends			
Percent of Goal 4, Improve Organizational Performance Desirable	43%		
Trends			

Our long-range (three-year trend) is to achieve a 60% rating in each area.

Status of Strategic Plan Update

This year we will be changing our approach to performance. We have began a realignment of strategic objectives, in concert with FHWA, to better represent the activities of our Executive Offices and Divisions. Our current Strategic Plan (2003 – 2007) was an initial effort to merge two plans (KYTC and FHWA) into one plan. Some item identified in this edition of *The Path* will be discontinued in lieu of better measures and indicators.

Next year's edition of *The Path* will be quite different. Our focus in the future will be more toward improving the organization based on the vital few activities accomplished at the Division level, and within the Executive Offices. Each organizational Division will be dedicated space to report their progress at accomplishing activities that have been strategically important. Our 2004 – 2008 Strategic Plan will reflect these new updated strategic objectives.